Raagul Manoharan | Lead UX Designer

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AI-fluent product designer and UX lead with 8+ years of experience across enterprise software and new product development. I design AI agent experiences, platform tools, and workflows that make complex systems easier to use.

Experience

Salesforce | Lead UX Designer

AUG 2025 – PRESENT

Lead product design and strategy for Command Center, which brings predictive intelligence into day-to-day business operations.

Built Agent Bench, a persona-based AI agent evaluation tool with live monitoring and self-healing capabilities.

Develop frameworks that help designers safely prototype AI agents and build agentic experiences with less friction.

Own design and strategy for Common Services, a portfolio of multiple no-code builders and shared platform tools used across teams

Senior UX Designer | MAR 2022 – AUG 2025

Owned design for Salesforce Loyalty Management. Redesigned the core platform to support quick promotion creation, cutting time to market for promotions from months to minutes.

Designed Salesforce Referral Marketing from concept to launch, simplifying campaign setup into three steps with customisable templates, visual journey views, and interactive mobile widgets.

The product won a 2024 Singapore Good Design Award (SG Mark).

Microsoft | Designer

MAR 2020 – MAR 2022

Owned design for SharePoint mobile experiences. Worked with design partners including Transport for London to build experiences for frontline workers during the COVID-19 pandemic

Designed for Viva Connections across Microsoft Teams and SharePoint, bringing role-based task cards, curated news, and resource links into a personalised experience across desktop and mobile.

Samsung Electronics | Senior Designer

OCT 2018 – MAR 2020

Education

IDC School of Design, Indian Institute of Technology Bombay

2016 - 2018

Master's degree, Interaction Design

Rajiv Gandhi College of Engineering and Technology

2012 – 2016

Bachelor of Technology (B.Tech.), Computer Science

Featured

Friends of Figma, Chennai

2025

Presented how speculative design can inform product roadmaps.

Singapore Good Design Award

2024

Salesforce Referral Marketing

The Intrazone by Microsoft

2021

Appeared on The Intrazone podcast in the SharePoint Roadmap Pitstop September 2021 episode.

Skills

Product design, Design strategy, Interaction design, Visual design, Enterprise UX, Mobile UX, Workflow design, Prototyping, AI agent design, Agent evaluation, Agentic UX